



SUN AND CO.

# POST COVID HOUSE GUIDELINES

## Why This Quick Guide



Sun and Co. is reopening on September 2nd after being closed since the end of March, and we couldn't be happier to welcome people back to Javea!

However, things have changed in the world in general - and in the world of coliving and hospitality too. **Safety will be paramount when we reopen** and we want everyone to feel as comfortable as possible while staying at Sun and Co.

That's why in the last few weeks we've been asking for your input to help us shape the 'Sun and Co. New Normal'.

After hearing your thoughts and suggestions, we've come up with a few measures that we're going to implement from September onwards and we have highlighted all of them in this quick guide.

While **we're committed to not change anything in the 'old' Sun and Co. experience that our guests love so much**, we had to make a few adjustments to ensure everyone's safety around the house.

We are sure our community will understand the situation and we are positive the Sun and Co. experience won't be affected by these measures. After all, it's the people that make Sun and Co. the special place that it's always been.

No nasty virus will ever change that!



# OUTLINE OF GUIDELINES

- 1.HOUSE CAPACITY
- 2.GUEST TURNOVER
- 3.COWORKING AREAS
- 4.COMMON AREAS
- 5.HYGIENE MEASURES
- 6.PROTOCOL IF (ONE OF) THESE 3 THINGS HAPPEN
- 7.HOW TO GET TO JAVEA SAFELY
- 8.JAVEA COVID SITUATION TODAY
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## 1.HOUSE CAPACITY



The amount of people in the house is one of the most important factors when fighting the virus so we have decided to reduce the **capacity of the house to 12 people**. Based on our survey, the majority of you said that is your sweet spot and we agree.

Nevertheless we don't think we will reach that limit most of the time anyway and based on our predictions **we will probably be having around 7-8 guests on average**, making it easily a 50% capacity reduction from pre-covid times.

We have also decided to **convert our quad rooms into double rooms**, so no one there will be sharing the rooms except for couples or friends travelling together.



## 2. GUEST TURNOVER



A new type of travel is being born and now nomads tend to naturally stay longer and to move less often. Guest turnover was a concern for us but most booking enquiries that we are receiving show that **guests are now staying on average +15 days and very often for a month.**

We consider this turnover to be reasonable but we are nevertheless not accepting any booking for a stay shorter than 7 days in any case.

## 3. COWORKING AREAS



Coworking spaces have also been reduced in capacity accordingly making it safer and more comfortable for everyone.

> Workspaces will now be marked and desks rearranged in the coworking areas and in the common areas so that the **1,5 m safety distance** between coworkers in the workspaces is mandatory.

> We will set up **2 working desks in the old quad rooms** (now double rooms) for extra working space.

> The Skype room will be bookable for private calls/meetings when the house is not full, otherwise it'll always be available to have some **extra isolated workspace.**

> Finally, **we might consider assigning workspaces** instead of hot-desks to avoid people moving around every day.



## 4. COMMON AREAS



### Kitchen

- > Since this is the place where people hang out the most with most physical proximity, we've decided to make the kitchen **the only place** in the house where guests should **wear face masks**.
- > There will be a **new dishwasher** installed in the kitchen so kitchenware is effectively disinfected at 60°C and we will always remind people to clean the dishes **before and after** using them.
- > Food should be stored in plastic bags inside the common fridges.
- > The coffee and hot water machines will be placed outside of the kitchen for easier use.
- > If at some point the kitchen feels too crowded we might think of creating turns for cooking - this is still TBD as we want to first see whether masks will be enough.



### Rest of the house

- > Hosts and guests be practising physical distancing as much as possible. **Elbow-bumps are going to be the new hugs!**
- > We'll find a fun way to run our usual **Monday Family Meeting** while respecting physical distancing. This will also apply for every other activity in our weekly planning, which will ideally be done outdoors when possible.

## 5. HYGIENE MEASURES



- > Our lovely cleaning lady Estefania will come more often (**3 times per week**) to deep clean all common spaces.
- > On the days she's not coming, one of the hosts will make sure to wipe down the surfaces and disinfect with alcohol all critical common spots.
- > We'll provide **hand sanitizer and cleaning alcohol** for guests to use at any time everywhere around the house. You'll be given a complimentary hand sanitizer + mask kit at arrival, and a contactless thermometer will be at your disposal as well.
- > **Natural ventilation** is important and we will keep doors and windows open as much as possible. Good news it's always warm in Javea!

## 6. PROTOCOL IF (ONE OF) THESE THINGS HAPPEN



### >1. What if there is a new lockdown in Javea?

A new lockdown in Javea is an unlikely event. In other parts of Spain with minor outbreaks there have been no lockdowns so far, and when they have occurred they have lasted no longer than a week. Another lockdown like the one we suffered in March is being avoided at all costs since it would be a disaster for Spain's economy.

However, we don't have a crystal ball and cannot prevent nor predict what exactly is going to happen. What we can do is trying to make it easier for you in case you get to experience lockdown with us :)

So should another lockdown happen while you're at Sun and Co., we'll be **offering you a 30% discount on the normal rates** for as long as it lasts.





## >2. What if my country decides to ban travelers coming from Spain?

Again, the best we can do is to make your change of plans as easy as possible. So in case this happens and you'll have to stay with us, we will also offer you a **30% discount on the normal rate** until the situation changes or you decide to leave.

Please note this offer only applies in case of a travel ban, but not if returning to your country forces you to self-isolate,



## >3. What if someone in the house shows any symptoms?

If you or someone in the house is feeling unwell, the first thing to do is informing the hosts. We will arrange the best available room in the house (ideally with a private bathroom) where guests will be able to self-isolate until they can get tested.

**Hosts will take care of self-isolated guests**, making sure they have everything they need during that time without leaving the room. For your comfort we will also take care of contacting the medical authorities, following up with them, arrange the testing etc.

Right now, Spain's test response time is between 24-48 hours. If tested negative, everything will go back to normal. If positive, we will all have to self-isolate in the house for around 14 days. We might also arrange a private accommodation nearby only for infected guests, if needed.

Finally, **for maximum transparency and everyone's safety we will ask every guest to sign a document** acknowledging all of the measures and good practices implemented in the house.



## 7. HOW TO GET TO JAVEA SAFELY



> **The safest option would be renting a car, both from Alicante and from Valencia.** It's very cheap during low season, and especially now. We've got our own private parking with a total of 4 spots..

Below are other ways to reach Sun and Co. by public transport. These are also safe, but obviously less private and you'll need to follow the standard rules (masks, hand sanitizer etc.)

Remember to **check their website regularly for updates**, as their service may vary due to Covid restrictions.

### From ALICANTE Airport (98 km):

> **Beniconnect Shuttle Bus**. You need to book at least 24h in advance and it operates from 9 am until midnight. When booking choose Alicante Airport to Jávea "Silvasol", this bus stop is 3 minutes walking from Sun and Co.

> **Alsa Bus** is also a good option. You need to choose "Alicante Airport" to "Jávea". There is only one bus stop in Jávea, and it's an 8 minute walk from Sun and Co.

### From VALENCIA Airport (125 km):

> **Alsa Bus**. When coming in from Valencia, there is only one direct from Valencia airport to Jávea around 9am. Otherwise take a taxi to the central bus station and from there there are many buses that go to Jávea. The last bus is usually around 6:30 pm. If you arrive later, you can always take a bus from Valencia to Denia, which is just 10 km from Jávea. From Denia you should take a taxi to Sun and Co.



## 8. JAVEA COVID SITUATION TODAY



As we are writing this guide, Jávea is **one of the safest places to be** in Europe when it comes to Covid infection rate.

Even when COVID reached its peak in Spain, Jávea only registered a bunch of cases and the situation has always been under control.

Being far away from big cities, with most of its population living in villas and thanks to the local community respecting the rules, the chances of another outbreak are pretty slim here.

### > What does everyday life look like in Jávea today?

Summer is coming to an end and Jávea is not packed with tourists as always during July and August, but it's definitely very much alive.

All bars and restaurants are open, people wear masks but can still enjoy the warm weather on the terraces and outdoor.

**Jávea's mild climate and its abundance of outdoor space** will be a huge advantage during the fall and winter seasons, when people can still continue to spend time outside even with the current restrictions.

## 9. SPANISH HEALTH SYSTEM OVERVIEW



> **European Visitors:** All EU and European Economic Area (EEA) nationals below retirement age who visit Spain for a short holiday are entitled to free or reduced-cost emergency medical healthcare and treatments at all Spanish public medical centres and hospitals on production of a valid European Health Insurance Card.

> **Non-European Visitors:** You should have your own medical insurance. Nevertheless, all Spanish state hospitals are required to provide vital primary healthcare to any patient who is admitted to hospital with life-threatening injuries or illness, regardless of their ability to pay.

> **Health Insurance:** some nomad insurance companies like [SafetyWing](#) now cover Covid too. We recommend taking a look at these for peace of mind.